



Fare Rule AirAsia

Terms & Conditions Travel Agent

1. Cancellation of a chair that has been purchased cannot be exchanged or refunded by reason any.
2. AirAsia does not allow these changes on flights that have been purchased or already paid.
3. AirAsia does not provide complimentary food and drink for free in the air, but you can buy it at a relatively cheap price.
4. Booking a seat number can be done at the time of the transaction through the website and charged additional charge.
5. Changes in flight schedules, this can be done if the flight is over 48 hours prior to scheduled departure and will be subject to penalty and the difference in price if there per passenger per trip. For international will incur a penalty of Rp. 315,000,- while for domestic flights is Rp. 242,000,- per passenger per one way. Any changes to flight less than 48 hours from the scheduled departure time, it cannot be done and will not be served.
6. Ticketing already issued cannot perform Name Change or Correction Promo or Regular fare.
7. Check-in counters open 2 hours before departure and close precisely 45 minutes before the scheduled departure.
8. The identity card / passport hope brought to be presented upon check-in. For infant and child minors who do not have identity cards please include a photocopy of birth certificate or family,
9. Identity or passport number must be entered at time of reservation / transaction on a chair Air Asia
10. The passport validity period is a minimum of 6 months from the scheduled departure time.
11. Guests without a residence permit in the country of destination are required to have a return ticket or a ticket out of the country.
12. Indonesia AirAsia is a low-sector per sector. If you want low continued with Indonesia AirAsia, pause first and second flight is at least 4 hours. If less than that, we are not responsible for the backwardness in subsequent flights.