



Fare Rule Aviastar

CONDITIONS OF RESERVATION & TICKETING

No: 026 / ASM / DCA ? COMM / X / 2012

Effective Effective: November 1, 2012 UFN

(Date of Issued)

A. Reservations & Re-Confirmation (Re-Confirm)

1. Any reservation / bookkeeping required to include the telephone number of passengers (local contact) and the name and phone Agent, Reservation Control (RC) will cancel unilaterally if there is no local contact of the passenger or Travel Agent.
2. Any reservation / bookkeeping must comply the time limit is set, and the Aviastar will cancel any reservation / bookkeeping improper / follow these conditions.
3. Any reservation / bookkeeping required to reconfirm (re-confirm) the most slow 1 x 24 hours before departure, because the Aviastar will cancel any reservation / bookkeeper who did not reconfirm (re-confirm).
4. Re-booking applies to change departure brought forward / backdated to do in office Aviastar and travel agents throughout the period of validity of tickets are still there and there is a seat available with the following provisions:

Re-booking before the departure time	Administrative costs	Amercement
≥ 1 x 24 Hour	Rp.50.000,-	–
< 1 x 24 Hour	Rp.50.000,-	50 % from Basic Fare

5. Up-grade classes can be done by adding the difference in price in the new class, as long as there is a seat available and can only be performed at the Office of the designated Aviastar.

B. Ticketing

1. Price & The validity of tickets based on dates (**Date of Flown**).
2. It is not allowed to give an open date tickets or extend the validity period of the tickets.

3. Classes in tickets should be the same as the class in the reservation / bookkeeping, in case of deviations the Aviastar will charge / charge the price difference to the passengers.
4. The maximum limit of age of the baby / infant is 23 months and will be physically or from baby to ascertain whether they meet the terms of safety when sitting with their parents.
5. For the advanced flight (Connecting Flight) apply appropriate price-per-sector existing classes in the reservation / bookkeeping.
6. If passengers to a flight cancellation, the ticket is redeemable / refund provided that:

Re-booking before the departure time	Administrative costs	Amercement
≥ 1 x 24 Hour	Rp.50.000,-	–
< 1 x 24 Hour	Rp.50.000,-	75% % from Basic Fare

7. The refund process will take a minimum of two (2) weeks from the date of receipt of the refund file
8. Limit baggage free of charge

Class	C	Y	D	H	M	L	B	Q	V	T	Z	S
Kg.	15	15	15	15	15	15	15	15	15	15	15	15

If there is excess baggage, the passenger will be charged more baggage in accordance with the applicable tariff in Agent News.

9. Ticket Conditions (Restriction)

Class	Validity	Rebook	Refund	Reroute	Upgrade	Endorse
C	30 hari	Yes	Yes	No	No	No
Y	30 hari	Yes	Yes	No	Yes	No
D	14 hari	Yes	Yes	No	Yes	No
H	14 hari	Yes	Yes	No	Yes	No
M	07 hari	Yes	Yes	No	Yes	No
L	07 hari	Yes	Yes	No	Yes	No
B	04 hari	Yes	Yes	No	Yes	No
Q	03 hari	Yes	Yes	No	Yes	No
V	01 hari	No	No	No	Yes	No
T	01 hari	No	No	No	Yes	No
Z	01 hari	No	No	No	Yes	No
S	01 hari	No	No	No	Yes	No
Infant	In accordance with their adult					

10. With the issued Agent News earlier this then is no longer valid.